



ELTAU

English Language Teachers' Association Ulm/Neu-Ulm e.V.

20.02.2021

MANAGING CONFLICT

***ELTAU WORKSHOP IN CO-OPERATION WITH KLETT PUBLISHERS
FACILITATED BY PATRICIA DE GRIESE***

Many of us may find it challenging to deal with conflict proactively because we lack fundamental conflict management and resolution skills. Conflict is a natural part of our lives, and, probably, we learned the strategies we do have before the age of 7...

This workshop will offer a range of tools and useful skills to help you handle conflict more effectively.

What is conflict?

What are the common causes of conflict?

How do we navigate the intersection of logic and emotion?

How can we avoid argument traps?

Summary

This highly interactive and experiential session will give participants a chance to:

- identify argument traps
- avoid destructive communication patterns
- detect potential escalation
- work through differences in a respectful manner
- learn the steps to conflict resolution and the tools to build and maintain close connections

CONTINUED...

WHEN?

**SATURDAY
20.02.2021
14:00-16:30**

WHERE?

**ONLINE EVENT
USING ZOOM**

**LINK WILL BE
SENT AFTER
REGISTRATION**

REGISTRATION DEADLINE?

19.02.2021

WHERE TO REGISTER?

EVENTS@ELTAU.DE

**PLEASE INCLUDE
'MANAGING
CONFLICT'
IN THE SUBJECT LINE**

ELTAU e.V.

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Teachers' Association
Ulm/ Neu Ulm, C/O
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Website:

www.eltau.de

This virtual training session is designed to be interactive. Participants are expected to share thoughts, ideas and experiences, contribute to discussions, respond to polls, work in groups and speak up during plenary sessions.

There is an expectation that all learners will use their camera and audio for the duration of the training.

Facilitator

Patricia de Griese

Post graduate degree in Conflict Resolution and Mediation, Certified AL Trainer, Certified Systemic Coach, Workshop Designer and Facilitator, NLP Master Practitioner, Certified Stress Management, Emotional Intelligence, Psychological Resilience, Performance & Wellbeing Coach, Certified Fierce Conversations Facilitator

Patricia is based in Germany and Argentina and works with multinationals and public organizations in Europe, North and South America and the Middle East. Her interactive and brain-friendly workshops cover a series of soft skills, including: leadership, presentation, negotiation and communication skills, cross-cultural awareness, emotional intelligence, time, stress and conflict management, personal development, train-the-trainer and accelerated learning techniques.

Hosts

This workshop is organised jointly by ELTAU e.V and Klett publishers, and will include a book presentation by Brigitte Briggs, Klett Consultant

Registration

To register, send an e-mail to events@eltau.de and include the workshop title 'Managing Conflict' in the subject line. A link and password for the call will then be sent to you. Registration deadline 19.02.2021.

We look forward to meeting you at the workshop!